



Accessibility guide

01285 864 000

[DEVERE.CO.UK/COTSWOLD-WATER-PARK-HOTEL](https://devere.co.uk/cotswold-water-park-hotel)

Contact for accessibility enquiries:

The Reservations Team

DE VERE
COTSWOLD WATER PARK



Welcome

SET AMONG THE HONEY-COLOURED VILLAGES AND GENTLY ROLLING HILLS OF THE COTSWOLDS, DE VERE COTSWOLD WATER PARK IS A HOTEL AS SPECTACULAR AS ITS SURROUNDINGS. IN THE HEART OF THE 152 LAKES THAT SPREAD ACROSS THE UNIQUE COTSWOLDS WATER PARK, THIS IS A PLACE WHERE MODERN DESIGN EFFORTLESSLY COMBINES WITH ITS NATURAL SURROUNDINGS.

Here, wood, Cotswolds stone and glass are seamlessly integrated to create light, airy and contemporary lakeside spaces to make every event extraordinary. From an unforgettable wedding to a conference to inspire your guests; this striking backdrop sets the scene for a truly memorable day.

If you're looking to take time out to unwind, our collection of stylish rooms and apartments offer the perfect sanctuary.



Watch the video: [Take a look:](#)

DE VERE COTSWOLD WATER PARK





At a Glance

LEVEL ACCESS

- The main entrance has level access.
- There is level access from the main entrance to:
 - Reception
 - Bedroom: Accessible rooms
 - Brasserie Restaurant
 - The Lounge Bar
 - The Old Boathouse Restaurant
 - Swimming pool changing area
 - Swimming pool
 - The gym changing area
 - Main lobby toilet

BEDROOMS

- We have non-allergic bedding.

LEVEL ACCESS BEDROOMS

- From the main entrance to the bedroom, there is level access.
- The route to the bedroom is 750mm wide, or more.
- The bedroom door is 750mm wide, or more.
- There is unobstructed floor space 1200mm by 900mm, or more.
- The bathroom has a level access shower.

HIGHER ACCESS BEDROOMS

- From the main entrance to the bedroom, there is lift access.
- The route to the bedroom is 750mm wide, or more.
- The bedroom door is 750mm wide, or more.
- There is unobstructed floor space 1200mm by 900mm, or more.
- The bathroom has a step in shower.

HEARING

- Some (bedroom) TVs have subtitles.
- We have a hearing loop in reception.
- Some staff have disability awareness training.

VISUAL

- The walls and the doors have high colour contrast.
- Some parts of the venue have low lighting.

GENERAL

- There is at least 1 public toilet for disabled visitors.
- Staff are available 24 hours a day.

- Some staff have disability awareness training.
- We have emergency evacuation procedures for disabled visitors.



Getting here

DE VERE COTSWOLD WATER PARK

Lake 6,
Spine Road East,
South Cerney,
GL7 5FP



TRAVEL BY PUBLIC TRANSPORT

- You can get to De Vere Cotswold Water Park by train.
- The nearest train station is Swindon. The train station is 11 miles / 17.7 km from De Vere Cotswold Water Park.

TRAVEL BY TAXI

- You can get a taxi by calling Veezu on 01793 701701. The taxi company do have wheelchair accessible vehicles.

PARKING

- We have a car park. There are accessible parking spaces. The parking is less than 50 metres from the main entrance. Parking is free.
- There is a drop-off point at the main entrance. The drop-off point has a dropped kerb.
- From the car park to the entrance, there is level access.

ARRIVAL

Path to main entrance

- From the street to the main entrance, there is level access.

Main entrance

- The main entrance has level access.
- There is a permanent ramp.
- The door is 2000mm wide.
- The main door is side hung and manual.



Getting around inside

VISUAL IMPAIRMENT

- We have high colour contrast between walls and door frames.
- Some parts of the venue have low lighting.

LIFT

- We have lifts in all 3 buildings.
- You can get a lift to all floors.

LOBBY LIFT

- The lift door is 1500mm wide.
- The lift is 1500mm wide. The lift is 2000mm deep.
- The lift says the floor number at each floor.
- The lift buttons have raised numbers or letters.
- The lift shows the floor number, at each floor.

RECEPTION

- From the main entrance to reception, there is level access. There is a permanent ramp.
- The door is 2000mm wide.
- You can sit down at reception.

BEDROOMS

- All bedrooms have windows.
- Bedrooms have ceiling lights, wall lights, floor standing lights, bedside lamps, desk or table lamps and natural daylight.
- Lights are LED and energy saving. Some TVs have subtitles.
- All bedrooms are non-smoking.
- We have non-allergic bedding.
- All bedrooms have fitted carpets.
- We can move the bedroom furniture to improve accessibility.
- From the main entrance to this area, there is level access.

ACCESSIBLE BEDROOMS

- The ramp is permanent.
- The bedroom is double. The bathroom is en-suite. The bathroom has a separate shower. The shower has a seat. The shower has a handrail.
- The bathroom has a level access shower. The level access shower has a seat. There is a shower chair available. The level access shower has handrails.
- The toilets have handrails. The taps are lever operated.

LOUNGE BAR

- From the main entrance to the lounge, there is level access. There is a permanent ramp. The door is 1500mm wide.

SWIMMING POOL

- From the main entrance to the swimming pool changing area, there is level access. From changing area to the swimming pool, there is level access.

THE GYM

- From the main entrance to the gym changing area, there is level access.
- From the changing area to the gym, there are 25 steps. There is a lift for guests to use.

MAIN LOBBY TOILET

- There is a public toilet for disabled visitors.
- From the main entrance to the public toilet, there is level access. There is a permanent ramp.
- The toilets have handrails.

PLACES TO EAT AND DRINK

BRASSERIE RESTAURANT

- From the main entrance to the dining area, there is level access. There is a permanent ramp. To get to a table, there are no steps.
- If you need table service, staff can help you.
- The route through the dining area is 800mm wide, or more.
- There is background music sometimes.
- The table and plates have high colour contrast.
- We cater for sugar free (diabetic), vegetarian, gluten free (coeliacs), lactose free (dairy free), nut free, vegan, kosher and halal specific diets.

THE OLD BOATHOUSE

- From the main entrance to the dining area, there is level access. There is a permanent ramp. To get to a table, there are no steps.
- If you need table service, staff can help you.
- The route through the dining area is 800mm wide, or more.
- There is background music sometimes.
- The table and plates have high colour contrast.
- We cater for sugar free (diabetic), vegetarian, gluten free (coeliacs), lactose free (dairy free), nut free, vegan, kosher and halal specific diets.



Getting around outside

PROPERTY GROUNDS

- From the main entrance to the grounds, there is level access. Please note some areas are multi-terrain.

BRASSERIE DECKING

- From the main entrance to this area, there is level access. To get to a table on this level, there are no steps. Tables are also available on the lakeside.



Customer care support

ACCESSIBILITY EQUIPMENT

- We have a hearing loop in reception.

CUSTOMER CARE SUPPORT

- Some staff have disability awareness training.
- Staff are available 24 hours a day.

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