



# Accessibility guide

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[DEVERE.CO.UK/WOKEFIELD-ESTATE](https://devere.co.uk/wokefield-estate)

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DE VERE  
WOKEFIELD ESTATE





## Welcome

LOCATED JUST 10 MINUTES FROM THE M4 AND SET IN 250 ACRES OF BERKSHIRE COUNTRYSIDE, WOKEFIELD ESTATE HAS BEEN COMPLETELY TRANSFORMED FOLLOWING A £20 MILLION REFURBISHMENT THROUGHOUT.

There has been an estate at Wokefield since the first house was built in the 1560s for the wealthy Plowden family. Now De Vere Wokefield Estate, the hotel has 376 bedrooms, 39 meeting rooms and an 18 hole championship golf course. Wherever you chose to stay, you'll find attentive service recognised by TripAdvisor and its Travellers' Choice certificate.

Watch the video:

### DE VERE WOKEFIELD ESTATE





## At a Glance

### LEVEL ACCESS

- The main entrance has level access with a ramp. The ramp is permanent.
- There is level access from the main entrance to:
  - Reception
  - Bedroom: Accessible rooms
  - The Hub
  - The Wokefield Suite
  - The Courtyard

### ACCESS WITH STEPS

- There are steps and a lift from the main entrance to:
  - Benedict's Bar
  - The Golf Shop
  - Swimming Pool changing area
  - Swimming Pool
  - The Gym changing area

### BEDROOMS

- We have non-allergic bedding.

### LEVEL ACCESS BEDROOMS

- From the main entrance to the bedroom, there is level access.
- The route to the bedroom is 750mm wide, or more.
- The bedroom door is 750mm wide, or more.
- There is unobstructed floor space 1200mm by 900mm, or more.
- The bathroom has a level access shower.

### HEARING

- Some (bedroom) TVs have subtitles.
- We have a hearing loop in reception.
- Some staff have disability awareness training.

### VISUAL

- The walls and the doors have high colour contrast.
- Some parts of the venue have low lighting.

### GENERAL

- There is at least 1 public toilet for disabled visitors.
- Staff are available 24 hours a day.
- Some staff have disability awareness training.
- We have emergency evacuation procedures for disabled visitors.



## Getting here

### DE VERE WOKEFIELD ESTATE

Goodboys Lane  
Mortimer, Reading  
RG7 3AE

### TRAVEL BY PUBLIC TRANSPORT

- You can get to De Vere Wokefield Estate by train.
- The nearest train station is Reading. The train station is 7.7 miles from De Vere Wokefield Estate. From Reading train station, we recommend getting a taxi to De Vere Wokefield Estate.
- The local railway station is Mortimer station, located approximately 5 minutes away, however we advise pre-booking a taxi from this station to Wokefield Estate as the route is not suitable for pedestrians.
- A new non-stop service to London Paddington takes just 45 minutes using the Elizabeth Line.

### TRAVEL BY TAXI

- You can get a taxi with Elite Cars by calling 0118 9891891.
- You can get a taxi with Platinum Cars by calling 0118 942 2222.

### PARKING

- We have a car park. There are accessible parking spaces. The parking is less than 50 metres from the main entrance. Parking is free.
- There is a drop-off point at the main entrance. The drop-off point has a dropped kerb.
- From the car park to the entrance, there is level access.

### ARRIVAL

#### Path to main entrance

- From the car park to the main entrance, there is level access.

#### Main entrance

- The main entrance has level access.
- The door is 3000mm wide.
- The main door is sliding and automatic for Wokefield Place.



# Getting around inside

## VISUAL IMPAIRMENT - GENERAL INFORMATION

- We have high colour contrast between walls and doorframes.
- Some parts of the venue have low lighting.

### LIFT

- We have 4 lifts .
- You can get a lift to all floors.

### LOBBY LIFT

- The lift door is 1500mm wide.
- The lift is 1500mm wide. The lift is 2000mm deep.
- The lift says the floor number at each floor.
- The lift buttons have raised numbers or letters.
- The lift shows the floor number, at each floor.

### RECEPTION

- From the main entrance to reception, there is level access.
- The door is more than 2000mm wide.
- You can sit down at reception.

### BEDROOMS

- All bedrooms have windows.
- Bedrooms have ceiling lights, wall lights, floor standing lights, bedside lamps, desk or table lamps and natural daylight.
- Lights are LED and energy saving. Some TVs have subtitles.
- All bedrooms are non-smoking.
- We have non-allergic bedding.
- All bedrooms have fitted carpets.
- We can move the bedroom furniture, to improve accessibility.
- From the main entrance to this area, there is level access and also lifts

### ACCESSIBLE BEDROOMS

- The ramp is permanent.
- The bedroom is double. The bathroom is en suite. The bathroom has a separate shower. The shower has a seat. The shower has a handrail.
- The bathroom has a level access shower. The level access shower has a seat. There is a shower chair available. The level access shower has handrails.
- The toilets have handrails. The taps are lever operated.

### BENEDICTS BAR

- From the main entrance to the bar, there is lift access.

## SWIMMING POOL

- From the main entrance to the swimming pool changing area, there is lift access. From changing area to the swimming pool, there is level access.

### GYM

- From the main entrance to the gym changing area, there is lift access. From the main entrance to the gym changing area there is lift access.
- From the changing area to the gym, there is level access Public toilet.

### MAIN LOBBY TOILET

- There is a public toilet for disabled visitors.
- From the main entrance to the public toilet, there is level access.
- The toilets have handrails.

## PLACE TO EAT AND DRINK

### THE VIEW RESTAURANT

From the main entrance to the dining area, there is lift access. To get to a table, there are no steps.

- If you need table service, staff can help you.
- The route through the dining area is 800mm wide, or more.
- There is background music sometimes.
- The table and plates have high colour contrast.
- We cater for sugar free (diabetic), vegetarian, gluten free (coeliacs), lactose free (dairy free), nut free, vegan, kosher and halal specific diets.

### 1560 – MANSION HOUSE

- From the main entrance to the dining area, there is level access. There is a permanent ramp. To get to a table, there are no steps.
- If you need table service, staff can help you.
- The route through the dining area is 600mm wide, or more.
- There is background music sometimes.
- The table and plates have high colour contrast.
- We cater for sugar free (diabetic), vegetarian, gluten free (coeliacs), lactose free (dairy free), nut free, vegan, kosher and halal specific diets.





## Getting around outside

### MAIN GARDENS

- From the main entrance to the gardens, there is no lift and no ramp.

### THE SUMMER HOUSE

- From the main entrance to this area, there is level access. To get to a table, there are no steps.



## Customer care support

### ACCESSIBILITY EQUIPMENT

- We have a hearing loop in reception.

### CUSTOMER CARE SUPPORT

- Some staff have disability awareness training.
- Staff are available 24 hours a day.

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