

An aerial photograph of the De Vere Horsley Estate. The image shows a large, historic stone building with a prominent tower and spire, surrounded by lush green lawns and dense trees. In the foreground, there are several large, modern buildings with dark roofs, also surrounded by greenery. A parking lot with several cars is visible in the bottom left corner. The overall scene is a well-maintained, scenic estate.

Accessibility guide



[DEVERE.CO.UK/HORSLEY-ESTATE](https://devere.co.uk/horsley-estate)

Contact for accessibility enquiries:

01483 286521

DE VERE
HORSLEY ESTATE



Welcome

SET AMIDST ACRES OF SURREY PARKLAND, DE VERE HORSLEY ESTATE HAS HISTORY AND HERITAGE AT EVERY TURN. DESIGNED AND BUILT IN 1820 BY SIR CHARLES BARRY; THE ARCHITECT OF THE HOUSES OF PARLIAMENT, THE HOUSE WAS LATER THE SEAT OF THE LOVELACE FAMILY WHO ENHANCED IT WITH THE BOLD ARCHITECTURAL FEATURES THAT CAN STILL BE SEEN THROUGHOUT.

Today, the addition of a contemporary management centre, Horsley Place and the renovation of the estates' original stables has created modern spaces, including some of our bedrooms, that effortlessly combine with the 19th-century charm of the mansion. From a business meeting to an elegant wedding day, this unique backdrop sets the tone for a memorable event.

Dining here is a relaxed affair, with a modern restaurant and two bars to choose from that serve up the very best of local and seasonal food.

When it's time to unwind, our collection of modern bedrooms await, whether you choose to stay in the historic Horsley Towers or contemporary Horsley Place. Or take a stroll through our beautifully-kept grounds. Complete with a terrace, lawn, and lake, they are the ideal place for wandering and relaxing and exploring.





At a Glance

LEVEL ACCESS

- There is level access from the main entrance to:
 - Reception
 - Bedroom: Accessible rooms
 - The Brasserie
 - The Main Bar
 - Main lobby toilet

ACCESS WITH STEPS

- There are steps from the main bar to:
 - The Terrace
 - Leisure Club

BEDROOMS

- We have non-allergic bedding.

LEVEL ACCESS BEDROOMS

- From the main entrance to the bedroom, there is level access.
- The route to the bedroom is 750mm wide.
- The bedroom door is 750mm wide.
- There is unobstructed floor space 1200mm by 900mm.
- The bathroom has a level access shower.

HEARING

- Some bedroom TV's have subtitles.
- We have a hearing loop in reception.
- Some staff have disability awareness training.

VISUAL

- The walls and the doors have high colour contrast.
- Some parts of the venue have low lighting.

GENERAL

- There is at least one public toilet for disabled visitors (one in Horsley Place and one in Horsley Towers)
- Staff are available 24 hours a day.
- Some staff have disability awareness training.
- We have emergency evacuation procedures for disabled visitors.



Getting here

DE VERE HORSLEY ESTATE

Ockham Road South
East Horsley
KT24 6RT

TRAVEL BY PUBLIC TRANSPORT

- The nearest train station is Horsley.
The train station is 1.1 miles / 1.8 km from De Vere Horsley Estate
- Horsley station is located on the main line Guildford – London Waterloo

TRAVEL BY TAXI

- You can arrange a taxi with Magnum Cars – 01483 281 111

PARKING

- Our main reception car park has dedicated accessible parking spaces less than 50m from the main entrance.
- The Towers car park has parking available less than 50m from the entrance and these can be reserved on request.
- There is a drop-off point at the main entrance. The drop-off point has a dropped kerb.

ARRIVAL

Path to main entrance

- There is a down path from the drop off point to the entrance

Main entrance

- The main entrance has level access.
- The door is 1500mm wide.
- The main door is automatic



Getting around inside

VISUAL IMPAIRMENT - GENERAL INFORMATION

- We have high colour contrast between walls and door frames.
- Some parts of the venue have low lighting.

LIFT

We have two assisted lifts:

- Link from 700s bedrooms to the Corridor to Main Reception
- Tunnel from 700s bedrooms to Court restaurant

RECEPTION

- There is a down path from the drop off point to the entrance
- The door is 2000mm wide.
- You can sit down at reception.

BEDROOMS

- All bedrooms have windows.
- Bedrooms have ceiling lights, wall lights, floor standing lights, bedside lamps, desk or table lamps and natural daylight.
- Lights are LED and energy saving. Some TVs have subtitles.
- All bedrooms are non-smoking.
- We have non-allergic bedding.
- All bedrooms have fitted carpets.
- From the main entrance to this area, there is level access.

ACCESSIBLE ROOMS

- The bedroom is double. The bathroom is ensuite. The bathroom has a separate shower. The shower has a seat. The shower has a handrail.
- The bathroom has a level access shower. The level access shower has a seat. There is a shower chair available. The level access shower has handrails.
- The toilets have handrails. The taps are lever operated.
- Bedrooms in 700s block accessible with assisted lift or through Horsley Court reception

MAIN BAR – HORSLEY PLACE

- From the main entrance to the bar, there is level access.
- From the bar to the lounge there are three steps

SWIMMING POOL

- Swimming Pool with changing rooms – located at the back of the lounge area; we provide towels at the main reception, where the guests and leisure club members need to register.

GYM

- The Gym – same location as the swimming pool, with same procedure

PUBLIC TOILET

- From the main entrance to the public toilet, there is level access.

PLACE TO EAT AND DRINK - THE BRASSERIE

- From the main entrance to the dining area, there is level access. To get to a table, there are no steps.
- If you need table service, staff can help you.
- The route through the dining area is 800mm wide, or more.
- There is background music sometimes.
- The table and plates have high colour contrast.
- We cater for sugar free (diabetic), vegetarian, gluten free (coeliacs), lactose free (dairy free), nut free, vegan, kosher and halal specific diets.

PLACE TO EAT AND DRINK – THE MAIN BAR

- From the main entrance to the dining area, there is level access to high tables
- The lounge area with coffee tables is accessible by the steps (3) or a longer route for guests that are using wheelchair staff to direct and help
- If you need table service, staff can help you.
- The route through the dining area is 800mm wide, or more.
- There is background music sometimes.
- The table and plates have high colour contrast.
- We cater for sugar free (diabetic), vegetarian, gluten free (coeliacs), lactose free (dairy free), nut free, vegan, kosher and halal specific diets.



Getting around outside

MAIN GARDENS

- From the main entrance to the gardens, there are 6 steps. There is no lift and no ramp. An alternative step free route is available via main reception and driveway.

TERRACE

- From the main entrance to the bar, there is level access.
- There are steps to the terrace, inside and outside



Customer care support

ACCESSIBILITY EQUIPMENT

- We have a hearing loop in reception.

CUSTOMER CARE SUPPORT

- Some staff have disability awareness training.
- Staff are available 24 hours a day.

The majority of the information in this guide pertains to De Vere Horsley Place. If you are planning to visit or stay at the historic Horsley Towers, we kindly ask that you contact us directly to discuss your specific accessibility needs, and we will be happy to assist.

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