

Accessibility guide



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[DEVERE.CO.UK/CRANAGE-ESTATE](https://devere.co.uk/cranage-estate)

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DE VERE

CRANAGE ESTATE

RECEPTION



Welcome

AS YOU ENJOY THE PEACE AND TRANQUILITY, IT'S EASY TO FORGET THE HOTEL IS JUST MINUTES FROM J18 OF THE M6 MOTORWAY, WITH DIRECT RAIL LINKS TO MANCHESTER CITY CENTER AND WITHIN EASY REACH OF MANCHESTER AIRPORT.

Formerly the country seat of the Armistead family, De Vere Cranage Estate is still very much a rural retreat today, tucked away in a peaceful corner of Cheshire. Designed by celebrated British architect Lewis Wyatt, red brick, warm yellow sandstone.





At a Glance

LEVEL ACCESS

- The main entrance has level access with a ramp.
The ramp is permanent.
- There is level access from the outside of the property to:
 - Reception
 - All bedrooms including accessible bedroom
 - Leisure center
 - Leisure center changing area
 - Main reception toilet
 - Accessible toilet

ACCESS WITH STEPS

- There are steps from the main entrance to:
 - Byley Suite and Lovell Suite
 - Tempus Restaurant and Bar

BEDROOMS

- We have non-allergic bedding.

LEVEL ACCESS BEDROOMS

- From the main entrance to the bedroom, there is level access.
- The route to the bedroom is 75cm wide, or more.
- The bedroom door is 75cm wide, or more.

HEARING

- All bedroom TVs have subtitles.
- We have a hearing loop in reception.
- All staff have disability awareness training.

VISUAL

- The walls and the doors have high colour contrast.
- Some parts of the venue have low lighting.

GENERAL

- There are 3 public toilet for disabled visitors.
- Staff are available 24 hours a day.
- All staff have disability awareness training.
- We have emergency evacuation procedures for disabled visitors.



Getting here

DE VERE CRANAGE ESTATE

Byley Lane
Cranage
CW4 8EW

TRAVEL BY PUBLIC TRANSPORT

- You can get to De Vere Cranage Estate by train.
- The nearest train station is Holmes Chapel. The train station is 1.8 miles / 2.9 km from De Vere Cranage Estate.
- The local railway station is Holmes Chapel station, located approximately 5 minutes away.
- The train from Holmes Chapel to Manchester airport is 24 minutes.
- The train from Holmes Chapel to London Euston is approximately 2 hours 7 minutes.
- The closest mainline station is Crewe station and is roughly a 25-minute commute.

TRAVEL BY TAXI

- You can get a taxi with Goostrey Private Hire on 07836 264795.
- You can get a taxi with About Town on 07760 373032. They have wheelchair accessible vehicles.

PARKING

- We have a car park. There are accessible parking spaces which are directly in front of the hotel reception. Parking is free.
- Our leisure center has a car park. There is accessible parking spaces directly in front of the leisure reception. Parking is free.
- There is a drop-off point at the main entrance.
- From the car park to the entrance, there is level access with permanent ramp.

ARRIVAL

Path to main entrance

- From the street to the main entrance, there is level access.

Main entrance/Reception

- The main entrance has 4 steps.
- We have an accessible entrance to the left of the main entrance which has a permanent ramp.
- The main door is 171cm wide and is side hung, and manual.
- The accessible door is 99cm and is side hung, and manual.

You can sit down in the lounge at reception.



Getting around inside

VISUAL IMPAIRMENT - GENERAL INFORMATION

- We have high colour contrast between walls and doors.
- Some parts of the venue have low lighting.

LIFT

- We have 1 lift.
- You can get a lift to all floors.

LOBBY LIFT

- The lift door is 76cm wide.
- The lift is 140cm x 96cm.
- The lift buttons have raised numbers or letters.
- The lift shows the floor number, at each floor.

BEDROOMS

- All bedrooms have windows.
- Bedrooms have ceiling lights, wall lights, floor standing lights, bedside lamps, desk or table lamps and natural daylight.
- The lighting is energy saving. All TVs have subtitles.
- All bedrooms are non-smoking.
- We have non-allergic duvets.
- All bedrooms have fitted carpets.
- We can move the bedroom furniture, to improve accessibility.
- Half of our bedrooms are on the same floor as reception.
- The other half of our bedrooms can be accessed via lift.

ACCESSIBLE BEDROOM

- The bedroom can be accessed via level access from outside the building.
- The bedroom can be accessed via lift within the building.
- The bedroom is double. The bathroom is ensuite.
- The bathroom has a level access shower. The level access shower has a seat. There is a shower chair available. The level access shower has handrails.
- The toilets have handrails. The taps are lever operated.

OLD HOUSE LOUNGE

- From the main entrance to the lounge, there is level access.

STEPHENSON BAR

- From the main entrance to the bar, there is level access.

TEMPUS BAR

- From the main entrance to the bar, there are 22 steps. There is a lift.

SWIMMING POOL

- From the outside of the building to the swimming pool, there is level access. From the main entrance to the swimming pool changing area, there are 3 steps. There is no lift and no ramp.
- From the changing area to the swimming pool, there is level access.

THE GYM

- From the outside of the building to the gym, there is level access. From the main entrance to the gym changing area, there are 3 steps. There is no lift and no ramp.
- From the changing area to the gym, there is level access.

PUBLIC TOILET

- There is a public toilet for disabled visitors.
- From the main entrance to the public toilet, there is level access. There is a permanent ramp.
- The toilets have handrails.

PLACE TO EAT AND DRINK

TEMPUS RESTAURANT AND BAR

- From the main entrance to the dining area, there is 22 steps. There is a lift.
- If you need table service, staff can help you.
- There is background music sometimes.
- The table and plates have high colour contrast.
- We cater for sugar free (diabetic), vegetarian, gluten free (coeliacs), lactose free (dairy free), nut free, vegan, kosher and halal specific diets.



Getting around outside

TIPI AND OUTDOOR KITCHEN

- From the main entrance to Tipi/Outdoor Kitchen there are 22 steps. There is a lift.



Customer care support

ACCESSIBILITY EQUIPMENT

- We have a hearing loop in reception.

CUSTOMER CARE SUPPORT

- All staff have disability awareness training.
- Staff are available 24 hours a day.

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